



SHAREHOLDER THEMATIC QUESTIONS & ANSWERS

2021 ANNUAL GENERAL MEETING

Friday 30th July 2021
11.00 a.m. – 01.00 p.m.

	THEMATIC AREA	QUESTIONS	ANSWERS
1.	DIVIDENDS	PAYMENT RATE	Final Dividend is KShs 0.92 per share. Interim Dividend is KShs 0.45 per share.
		PAYMENT DATE	The final dividend will be payable on or about 31 st August 2021 to the Shareholders on the Register of Members as at the close of business on 30 th July 2021. The Interim dividend was paid on or about 31 st March 2021 to the Shareholders on the Register of Members as at close of business on 5 th March 2021.
		BOOK CLOSURE	Close of business on 30 th July 2021
		DIVIDEND STATEMENT	Kindly contact our Shares Registrars - Image Registrars
		DIVIDEND PAYMENT MODE	Kindly contact our Shares Registrars - Image Registrars
		UFAA QUERIES	Kindly contact our Shares Registrars - Image Registrars
2.	SHARES	SHAREHOLDING STATUS	Kindly contact our Shares Registrars - Image Registrars
		HOW TO BUY AND SELL SHARES	Kindly contact an authorised stockbroker to guide you on the process
		WHAT IS THE PROCEDURE OF SELLING SHARE	Kindly contact an authorised stockbroker to guide you on the process
		SHARE PRICE	You may access the Safaricom share price from our website: https://www.safaricom.co.ke/investor-relations/stocks/share-price
		TRANSFER HOW TO TRANSFER SHARES	Kindly contact our Shares Registrars - Image Registrars Limited
3.	AGM	AGENDA OF THE AGM	The Agenda is available on our website: https://www.safaricom.co.ke/images/Downloads/safaricom_investor_relations_downloads/Safaricom_PLC_2021_AGM_Notice_and_Agenda_DN.pdf
		IS THERE M-PESA CASH GIFT FOR ATTENDING THE AGM?	In view of the ongoing COVID-19 pandemic and the related Public Health Regulations and directives passed by the Government of Kenya precluding public gatherings, we are going to be holding a virtual AGM and there will be no gifts or tokens given out.
4.	FINANCIALS	ANNUAL REPORT HOW TO RECEIVE COPY OF ANNUAL REPORT COMPANY'S VISION AND STRATEGY IN THE NEXT 5 YEARS?	The financial report is available on our website: https://www.safaricom.co.ke/images/Downloads/2021_Annual_Report_Single_Spread_Final.pdf Visit our Investor Relations page on our website to view the FY21 Results. https://www.safaricom.co.ke/investor-relations/financials/annual-results/financial-results



Image Registrars Contacts:

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